

# Bastaat Customer Manual

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## Sections:

### I. Account registration

1- From the top of the list click on Register



2-Fill in the required fields

[Home](#) > [Create New Customer Account](#)

#### Create New Customer Account

##### Personal Information

First Name\*

Last Name\*

##### Sign-In Information

Email\*

Password\*

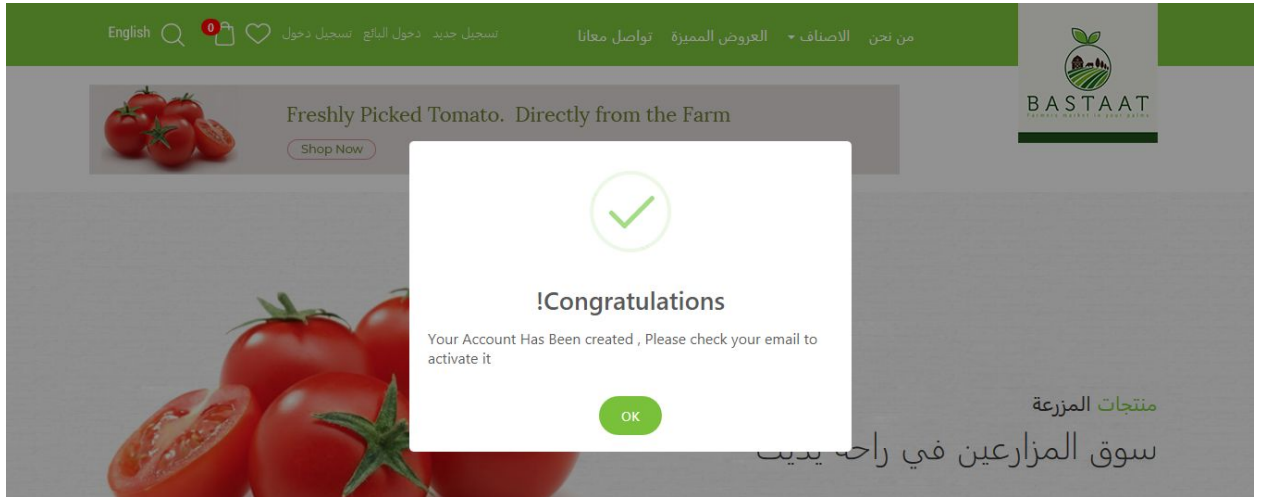
Confirm Password\*

I'm not a robot

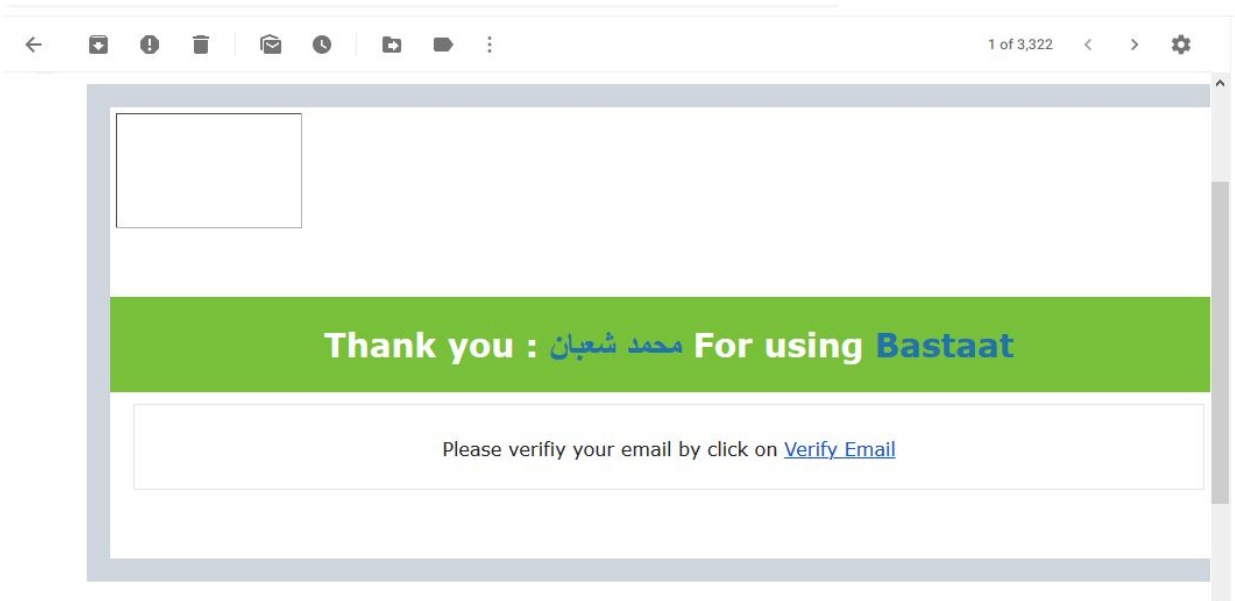


I Agree to the [terms and conditions](#)

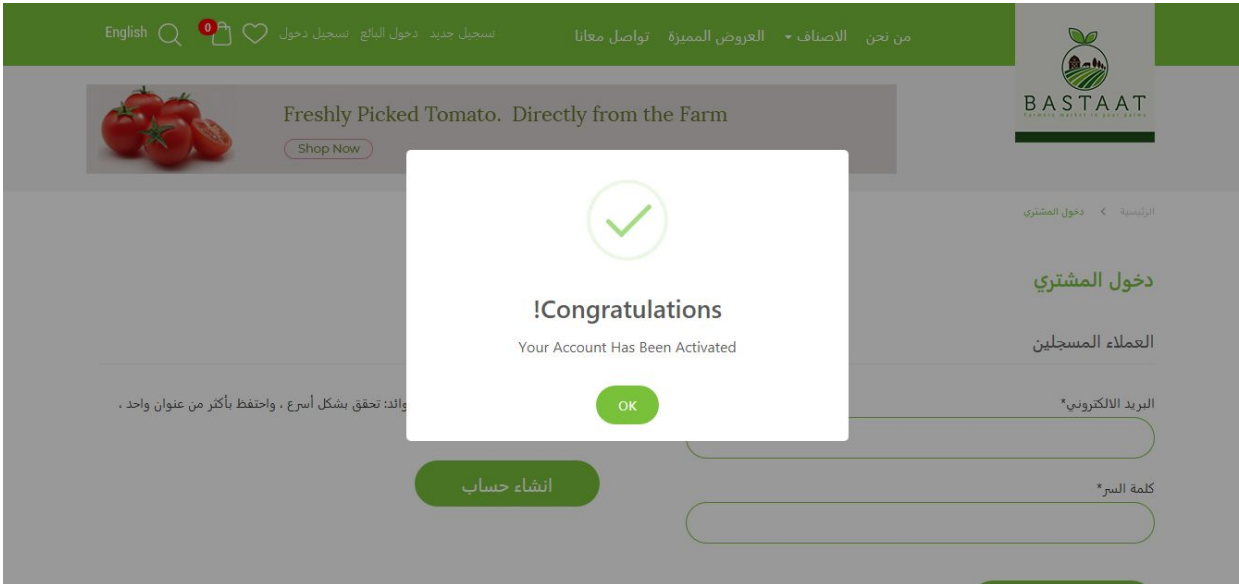
Create An Account



3- You will receive an activation message on your email Please click on the link attached to activate the account



After clicking on the link, a confirmation message will appear



## II. Sign in to your account

1- From the top menu click on Sign in



## 2. Enter your email and password

### Customer Login

#### Registered Customers

Email\*

Password\*

Sign In

[Forgot your Password?](#)

#### New Customers

Creating an account has many benefits: check out faster, keep more than one address, track orders and more.

Create An Account

4 - After logging in the name will appear at the top of the list when pressed we will move to the personal page to modify the account and add the delivery addresses

- Account Dashboard
- Account Information
- Address Book**
- My Orders
- Order History
- My Wish List
- Track My Order
- Logout

### My Dashboard

#### Recent Orders View All

Order #	Date	Ship To	Order Total	
32b156	2019-11-04 23:44:06	Sharq	KD 4.100	<a href="#">View Order</a> <a href="#">Reorder</a>

#### Account Information

#### Contact Information

محمد شحبان  
mohammad.shabaan@gmail.com  
[Edit](#) | [Change Password](#)

#### Account Information

## 5- Enter the delivery address data

### Add New Address

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<input type="text" value="First Name*"/>	<input type="text" value="Last Name*"/>
<input type="text" value="Please Select"/> ▼	<input type="text" value="Please Select"/> ▼
<input type="text" value="Please Select"/> ▼	<input type="text" value="City*"/>
<input type="text" value="Block *"/>	<input type="text" value="Street *"/>
<input type="text" value="avenue"/>	<input type="text" value="Building *"/>
<input type="text" value="Floor"/>	<input type="text" value="Flat"/>
<input type="text" value="Phone Number *"/>	<input type="text" value="Company"/>
<input type="text" value="Zip Code"/>	<input type="text" value="extra direction"/>
<input type="checkbox"/> Use As My Default Billing Address	<input type="checkbox"/> Use As My Default Shipping Address
<input type="button" value="Save Address"/>	

6- After entering the address data, your address list will be updated.

The screenshot shows the BASTAAT website interface. At the top, there is a green navigation bar with the BASTAAT logo on the left and navigation links: About Us, Categories, Special Offers, Contact Us, محمد شحان, Logout, a heart icon, a shopping cart icon with '16', and 'عربي'. Below the navigation bar is a promotional banner for 'Freshly Picked Tomato. Directly from the Farm' with a 'Shop Now' button. The main content area is titled 'Address Book' and features a sidebar on the left with links: Account Dashboard, Account Information, Address Book, My Orders, Order History, My Wish List, Track My Order, and Logout. The main area displays a single address entry for 'محمد شحان' with phone number '12312312', location 'kuwait', and address 'شرق 10'. There are 'Delete' and 'Edit' buttons next to the address. Below the address list is an 'Add New Address' button.

## Buy products

1-From the top menu click on the Categories

This screenshot shows the BASTAAT website with the 'Categories' menu item in the top navigation bar highlighted with a red box. The rest of the page layout, including the logo, navigation links, and the tomato promotional banner, is identical to the previous screenshot.

2-Click on the product you want to buy

This screenshot shows the BASTAAT website's product category page for 'Vegetables (54)'. The top navigation bar is the same as in previous screenshots. Below the banner, there is a 'CATEGORY' sidebar on the left with a list of vegetable types: Tomato, Potato, Cauliflower, Cucumber, Eggplant, Cold Pepper, Hot Pepper, Zucchini, Bean, and Pumpkin. The main content area displays three product cards: 'Vegetables Cucumber', 'Vegetables Tomato' (with Arabic text 'طماطم فليين جامدو'), and 'Vegetables Cold Pepper'. A 'sort by' dropdown menu is set to 'Date (New - Old)'. Each product card includes an image and a 'Shop Now' button.

Home > Cucumber > cucumber



### Cucumber

By 2603 Vegetables Cucumber

★★★★★

0 Reviews Add Your Review

0.750KD

(36) IN STOCK

Qty

Carton

ADD TO CART

ADD TO WISHLIST

SEND AN EMAIL

DETAILS REVIEWS 0

local cucumber weighted each cartoon from 2 kg. to 2.5 kg/cartoon



FAST DELIVERY



QUALITY PRODUCTS



SECURE TRANSACTION



FROM TRUSTED FOOD SUPPLIERS

#### INFORMATION

- About Us
- Payment
- Terms & Conditions
- Privacy Policy
- Contact Us
- User Guide

#### MY ACCOUNT

- Order History
- Address
- Order status
- wish list

#### PAYMENT METHODS



#### SOCIAL MEDIA



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4 - Select the weight of the product and the quantity you want to buy and click on Add to cart



# Cucumber

By 2603

Vegetables Cucumber



0 Reviews

[Add Your Review](#)

**0.750KD**

**(36) IN STOCK**

Qty

Carton

**ADD TO CART**

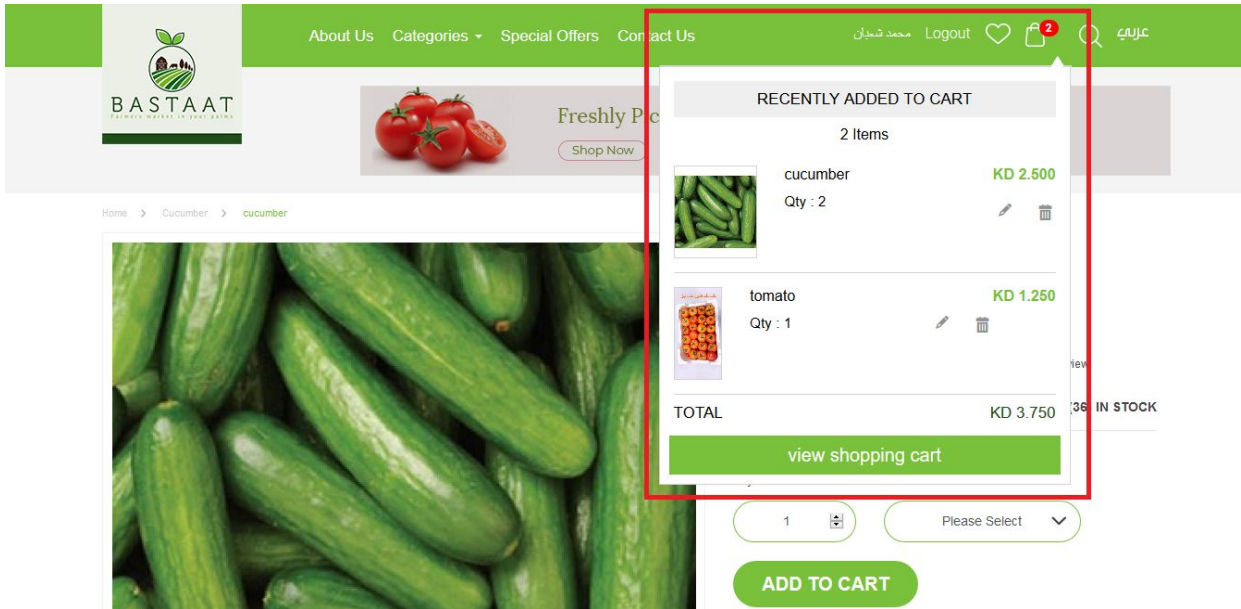


[ADD TO WISHLIST](#)



[SEND AN EMAIL](#)

5. A message will appear stating that the product has been added to the cart and the number of products added to the cart will be updated automatically





6. When you click Show Cart you will be taken to the shopping cart page



Freshly Picked Tomato. Directly from the Farm

[Shop Now](#)

## Shopping Cart

Item	Price	Qty	Sub TotalKD
 cucumber XSmall ( 2.5 Kg)	1.250 KD	2	2.500 KD
 tomato 4kg	1.250 KD	1	1.250 KD

Code: 2603

SUMMARY	
Sub Total	3.750 KD
<b>Order Total</b>	<b>3.750 KD</b>

[Update Shopping Cart](#)

Apply Discount Code

[Proceed To Checkout](#)

### INFORMATION

[About Us](#)  
[Payment](#)  
[Terms & Conditions](#)  
[Privacy Policy](#)  
[Contact Us](#)  
[User Guide](#)

### MY ACCOUNT

[Order History](#)  
[Address](#)  
[Order status](#)  
[wish list](#)

### PAYMENT METHODS



### SOCIAL MEDIA



You can modify the amount of products added to and click on Update Shopping Cart, apply discount coupon or go to continue purchase

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### Apply Discount Code



Apply Discount Code

Proceed To Checkout

7. When you go to the Purchase page, a summary of the order will appear and a list of the added addresses will be added

The screenshot displays the 'Delivery Address' page on the BASTAAT website. The header includes navigation links: 'About Us', 'Categories', 'Special Offers', and 'Contact Us'. The main banner features a 'Freshly Picked Tomato. Directly from the Farm' promotion with a 'Shop Now' button. The page title is 'Delivery Address', and the breadcrumb trail shows 'Home > Delivery Address'. The 'DELIVERY ADDRESS' section is active, with a 'REVIEW & PAYMENT' link. The 'Shipping Address' form contains the following details: محمد شحيان, kuwait, Capital, Sharq, شرق, 10, 151, 2, 4. A 'Ship Here' button is located below the form. Below the form are two buttons: 'Add New Address' and 'NEXT'. The 'ORDER SUMMARY' box on the right shows: Items Total: 6.25 KD, Total Delivery Charge: 0.00 KD, Sub Total: 6.25 KD, and Order Total: 6.25 KD. It also lists '2 Items In Cart': Cucumber (Code:2603, Qty: 4, 5.00 KD) and Tomato (Code:2603, Qty: 1, 1.25 KD). The footer features four service icons: FAST DELIVERY, QUALITY PRODUCTS, SECURE TRANSACTION, and FROM TRUSTED FOOD SUPPLIERS. The footer also includes sections for INFORMATION (About Us, Payment, Terms & Conditions, Privacy Policy, Contact Us, User Guide), MY ACCOUNT (Order History, Address, Order status, wish list), PAYMENT METHODS (with a logo), and SOCIAL MEDIA (Facebook, Instagram, Twitter). The copyright notice at the bottom reads 'All Rights reserved © SNGT.Co.'

8. Click on the Next button to continue your purchase and go to the payment page

Home > Delivery Address

### Delivery Address

DELIVERY ADDRESS [REVIEW & PAYMENT](#)

#### Delivery Address

محمد شحان  
 Capital  
 شرق City  
 Avenue 2  
 Floor Number 4  
 Flat Number 2  
 kuwait




#### Choose Payment Method




[Place Order](#)


Apply Discount Code 

#### ORDAR SUMMARY


Items Total	6.25 KD
Total Delivery Charge	0.000 KD
Sub Total	6.250 KD
<b>Order Total</b>	<b>6.250 KD</b>
<b>2 Items In Cart</b> 	
 <b>Cucumber</b> Code:2603 Qty: 4	5.00 KD
 <b>Tomato</b> Code:2603 Qty: 1	1.25 KD




FAST DELIVERY



QUALITY PRODUCTS



SECURE TRANSACTION



FROM TRUSTED FOOD SUPPLIERS

#### INFORMATION

- [About Us](#)
- [Payment](#)
- [Terms & Conditions](#)
- [Privacy Policy](#)
- [Contact Us](#)
- [User Guide](#)

#### MY ACCOUNT

- [Order History](#)
- [Address](#)
- [Order status](#)
- [wish list](#)

#### PAYMENT METHODS



#### SOCIAL MEDIA



9 - When you click on the place Order will go to the page for payment



**Billing Information**

Merchant: Alshoug & Alnoor Co  
Website: <https://www.bastaat.com>  
Amount: KD 4.100

**Card Information**

Select Your Bank:

Card Number:

Expiration Date:

PIN:

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Driven by       @knetkw